

Ways to Pay your rent

We offer our tenants various ways in which they can pay their rent, with 24/7 online and phone options as well as a range of ways to pay in person. So you can choose the best payment method for you.

Your rent is due **4 weekly**, in advance. You can choose to pay weekly, fortnightly, 4 weekly or calendar monthly, whichever is most convenient for you. However you must ensure payments are made in accordance with the rent payment table as detailed in this leaflet.

Please note due to the rent being calculated over a 52 week period and not 48, there are no free rent periods.

On the Internet

It only takes a few minutes to register online at www.allpayments.net using your 19 digit reference number from your payment card to use this service. This enables tenants to pay their rent online, free of charge, 24 hours a day, 365 days a year. You will be asked for the details on the allpay card that we have issued and you can pay by using your [debit or credit card](#).

Online Banking

You can set up payments via online banking to pay your rent. It is a convenient way for you to manage your payments. All you require is your unique rent reference number (as detailed within your rent increase letter) and the Co-operative's bank details -

Branch Name	Clydesdale Bank
Sort Code	82-68-28
Account Number	60248083

Phone app

You can make debit or credit card payments to your rent account using the allpay payment app, which is available to download for free for Apple and Android smart phones. [Visit www.allpay.net/app](http://www.allpay.net/app) for more information.

Text message

You can use your payment card and debit or credit card to register for this service at www.allpayments.net/textpay. Text 'pay' plus the text code provided to you during registration along with the amount you want to pay and your password (the last four digits of your debit or credit card) to 81025.

By phone

Have your payment card, pen and paper handy with your debit or credit card when you dial 0844 557 8321 for Allpay's automated phone payment service, available 24/7. Each time you use this automated service you will be given an authorisation code as proof of payment. Please keep a note of this code.

Bank Payment (standing order)

Standing Order is a reliable and convenient way to pay your rent. Contact the Co-operative to obtain a form. Standing Order Forms are available in the office or are available to download and complete from the Co-operative's website – www.gphc.org.uk

At the Post Office

Your Allpay card can be used to pay your rent at any Post Office. You can pay by cash, or by debit/credit card.

Paypoint

You can make rent payments using your Allpay payment card at any PayPoint outlet. These can be found in many newsagents, convenience stores, supermarkets. The local stores are detailed in this leaflet.

Cheques

To pay your rent by post please send cheques payable to – **'Garrion People's Housing Co-operative'** to the Co-operative's address at **CentrePoint, 70 Smith Avenue, Wishaw, ML2 0LD**. Please write your name, address and quote your tenant reference number at the back of the cheque.

Card Payment Machine

The Co-operative in conjunction with Lloyds Bank Cardnet offer tenants the option of paying by debit or credit card in the office using a card machine.

Housing Benefit Direct Payment

If you receive full housing benefit, your rent is likely to be paid by North Lanarkshire Council (NLC) Housing Benefit Department. If you receive partial housing benefit, you are responsible for paying the rest. You can contact NLC Housing Benefit Department on 01698 403210 or speak to your Housing Officer who may assist you with this.

Universal Credit

The UK Government's Welfare Reform changes will replace Housing Benefit with Universal Credit. You can speak to your Housing Officer if you need any advice.

If you have difficulty in paying your rent,

please don't delay and contact your Housing Officer.

Swipe Cards



Payments can be made at any Post Office or outlets displaying a PayPoint sign.
Many of the PayPoint outlets are shops, newsagents or garages with extended opening hours to make paying more convenient for you.

	Opening Hours		
Nisa	Monday	07:00	20:30
72 Smith Avenue	Tuesday	07:00	20:30
Wishaw	Wednesday	07:00	20:30
ML2 OLD	Thursday	07:00	21:30
	Friday	07:00	21:00
	Saturday	07:00	21:00
	Sunday	07:00	17:00

	Opening Hours		
Day To Day	Monday	06:00	22:00
119 Main Street	Tuesday	06:00	22:00
Overtown	Wednesday	06:00	22:00
ML2 OQF	Thursday	06:00	22:00
	Friday	06:00	22:00
	Saturday	06:00	22:00
	Sunday	08:00	22:00

	Opening Hours		
Spar Overtown	Monday	07:00	23:00
128 Main Street	Tuesday	07:00	23:00
Overtown	Wednesday	07:00	23:00
ML2 OQP	Thursday	07:00	23:00
	Friday	07:00	23:00
	Saturday	07:00	23:00
	Sunday	07:00	23:00

	Opening Hours		
Nisa Day Today	Monday	07:00	20:30
411 Caledonian Road	Tuesday	07:00	20:30
Wishaw	Wednesday	07:00	20:30
ML2 OJA	Thursday	07:00	21:30
	Friday	07:00	21:00
	Saturday	07:00	21:00
	Sunday	07:00	17:00

	Opening Hours		
Family Shopper	Monday	08:00	22:00
300 Caledonian Road	Tuesday	08:00	22:00
Wishaw	Wednesday	08:00	22:00
ML2 OHY	Thursday	08:00	22:00
	Friday	08:00	22:00
	Saturday	08:00	22:00
	Sunday	08:00	22:00

	Opening Hours		
Premier	Monday	06:00	20:00
47 Rannoch Drive	Tuesday	06:00	20:00
Wishaw	Wednesday	06:00	20:00
ML2 ONP	Thursday	06:00	20:00
	Friday	06:00	20:00
	Saturday	06:00	20:00
	Sunday	07:00	15:00

	Opening Hours		
Pather Mini Market	Monday	06:00	20:00
63 Gair Crescent	Tuesday	06:00	20:00
Wishaw	Wednesday	06:00	20:00
ML2 OPB	Thursday	06:00	20:00
	Friday	06:00	20:00
	Saturday	06:00	20:00
	Sunday	06:00	20:00

	Opening Hours		
McColls	Monday	05:00	22:00
159b Netherton Road	Tuesday	05:00	22:00
Wishaw	Wednesday	05:00	22:00
ML2 OAR	Thursday	05:00	22:00
	Friday	05:00	22:00
	Saturday	05:00	22:00
	Sunday	05:00	22:00

Rent Payment Table for Financial Year 2020/21

Rental Period	Rent Due Date		
1	30 March 2020	to	26 April 2020
2	27 April 2020	to	24 May 2020
3	25 May 2020	to	21 June 2020
4	22 June 2020	to	19 July 2020
5	20 July 2020	to	16 August 2020
6	17 August 2020	to	13 September 2020
7	14 September 2020	to	11 October 2020
8	12 October 2020	to	08 November 2020
9	09 November 2020	to	06 December 2020
10	07 December 2020	to	03 January 2021
11	04 January 2021	to	31 January 2021
12	01 February 2021	to	28 February 2021
13	01 March 2021	to	28 March 2021

Garrion People's Housing Co-operative
 CentrePoint, 70 Smith Avenue, Wishaw, ML2 0LD
 Telephone No: 01698 687222
 Fax No: 01698 357209
 Email: enquiries@gphc.org.uk
 Website: www.gphc.org.uk