



Volunteer as a Scottish Housing Regulator

Tenant Advisor

and help **inform the future** of housing services in Scotland.

The logo for TIS (Tenant Involvement Scheme), consisting of the letters "TIS" in a bold, sans-serif font. The background of the entire graphic features three speech bubbles in shades of blue, white, and red, and the TIS logo is positioned in the bottom right corner.

TIS

Are you interested in becoming a Volunteer Tenant Advisor with the Scottish Housing Regulator?

Are you a tenant of a social landlord?

Do you want to make a difference for social housing tenants in Scotland?

If so, here is an exciting opportunity to become a Tenant Advisor with the Scottish Housing Regulator.

The Scottish Housing Regulator (SHR) is recruiting 12 independent volunteer Tenant Advisors who will help to provide a tenants' perspective in its work.

The SHR is the independent regulator of registered social landlords (RSLs) and local authority housing services in Scotland.

The Regulator's job is to protect and promote the interests of tenants, people who may be homeless and others who use the services of registered social landlords (RSLs) or local authorities.

The Regulator wants to understand what is important to tenants and this is why it is looking to appoint volunteer Tenant Advisors who will be instrumental in informing the future of social housing services in Scotland.

The Regulator welcomes applications from people from all walks of life and can live anywhere in Scotland. They are committed to promoting equality and human rights in how they regulate, because tenants and other service users of all backgrounds are at the heart of the work of the SHR. Specific consideration will be given to protected characteristics to ensure the group of Tenant Advisors is balanced, inclusive, and representative.

About the Role

You do not need any formal qualifications, training, or experience to become a Tenant Advisor....what is important is that you have a real interest in making a difference for social housing tenants in Scotland.

Although, the SHR do ask that you have the following skills:

- Good communication both written and orally.
- Good interpersonal skills.
- Able to listen to other views and opinions and challenge others in an appropriate and constructive way.
- Able to interpret information from different documents and feedback.
- Excellent team player and can work as a team.
- Working knowledge of IT equipment, email, and word processing.
- Have a real interest in making a difference for social housing tenants in Scotland.
- Be a positive and direct influence on how the SHR carry out the regulation of social landlords.
- Input tenants' views into the development of regulation policy and practice.
- Actively listen to tenants and pick up on the issues which really matter to them.
- Provide evidence of tenants' views to present to a landlord.
- Highlight good practice in involving tenants in scrutiny.
- Work with the SHR in informing the regulatory process.

Is this for me?..... How do I get involved?

If this voluntary position interests you and you would like to be considered for selection as a Tenant Advisor.

The Regulator will be working alongside the Tenants Information Service (TIS) to support the recruitment of Tenant Advisors.

The application form and equal opportunities form are available on the TIS website to download at: <http://tis.org.uk/shr-volunteer-tenant-advisors/>

Or you can download direct from the Scottish Housing Regulator Website -

<https://www.housingregulator.gov.scot/for-tenants/volunteer-tenant-advisors-information-pack-for-applicants>

Should you require further information or a hardcopy of the application form and equal opportunities form then please contact TIS to arrange postage.

Telephone: 0141 248 1242

E-mail: info@tis.org.uk

The closing date is 10:00am on Monday 14th February 2022.